



POLSKA
OPERA
KRÓLEWSKA

RULES OF PURCHASE AND USE OF THE VOUCHER OF THE POLISH ROYAL OPERA

1. The voucher, hereinafter referred to as "open ticket", entitles the purchaser to collect respectively two (double open ticket) or one (single open ticket) seats for any event organized by the Polish Royal Opera in the artistic season 2023/2024, subject to point 7.
2. The cost of an open ticket is PLN 160 - for a double open ticket, PLN 80 - for a single open ticket.
3. The owner of an open ticket will receive a program booklet for the selected performance from the Polish Royal Opera.
4. The open ticket has a specified validity period, i.e. until 30/07/2024.
5. In order to redeem an open ticket, it is necessary to contact the Front of House Office – by phone at 500 309 424 or by e-mail at organizacja.widowni@operakrolewska.pl, at least 21 days before the date of the selected performance.
6. In the event of cancellation of a performance for which an open ticket has been booked, the Polish Royal Opera undertakes to propose a ticket for a performance on a different date.
7. Redeeming an open ticket after the expiry of the validity period is impossible.
8. An open ticket is not valid for closed performances and premieres.
9. Open tickets cannot be returned or exchanged for cash.
10. The cost of unused open tickets will not be reimbursed.
11. Open tickets can be purchased by contacting the Front of House Office - at 500 309 424 or e-mail organizacja.widowni@operakrolewska.pl